

# Ronald L. Ramos

1261 Narciso St., Pandacan, Manila

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## A. Personal Information

*Date of Birth* : **October 26, 1975**

*Status* : **Single**

*Nationality* : **Filipino**

*Length of Work Experience* : **13 years**

*Educational Attainment* : **Bachelor of Science in Biology**  
*Ateneo de Manila University 1996*

*Languages and Degree of Proficiency* : **English (fluent)**  
**Filipino (fluent)**  
**Japanese (beginner)**



## B. Experience Summary

Mr. Ramos is currently an IT Specialist at Smart Telecommunications, Inc. His tasks lie mainly with developing and implementing training programs for Smart's IT and Network personnel. He is also tasked with administrating and implementing eLearning initiatives for the company.

As a Developer, Mr. Ramos is involved with projects involving Enterprise Java solutions, Active Server Pages, the Microsoft platform and Website development.

As a course developer Mr. Ramos is tasked with researching, developing and producing training programs that will contribute to the continued development of Smart technical personnel and the organization in general .

As an Instructor, he develops and conducts seminars on network administration and project management, common microcomputer business application, software workshops on database design and object-oriented programming languages. He also conducts extensive seminars on Web-based development.

As an Administrator, he is tasked with the maintenance, improvement and continued implementation of the companies eLearning system. This includes helping other groups convert their materials into suitable eLearning content as well as facilitate the deployment of courses to various groups in Smart.

## C. Work Experience

- **Information Technology Specialist**  
**Smart Telecommunications, Inc.**  
**Makati City, Philippines**  
**May 2006 - Present**

Smart is the number one cellular communications provider in the Philippines. As an Information Technology Specialist for Smart, Ronald has been tasked to develop and implement the on-boarding program for new IT application developers. His tasks include course development, course revisions and updates as well as delivery of said courses.

Ronald is also part of Smart's initiative to partner with universities in the Philippines to make the IT curriculum of schools relevant to the IT industry under the SWEEP-IT program. His tasks include course development and implementation as well as training the teachers who will be part of the program.

- **External Consultant**  
**ACCENTURE (formerly Andersen Consulting)**  
**CENTER FOR PROFESSIONAL EDUCATION**  
**ST. CHARLES, IL USA**  
**January 2000 to December 2002**

Accenture holds central training for new analysts in St. Charles, IL. The training program is a hands-on client engagement simulation, which focuses on the implementation of an online order and sales application. Topics covered in this training include procedures on preparing for a client engagement, designing business processes, communicating with different client personnel and systems building, focusing on designing various pages of the site and developing the Java-based COM+ components running on Windows 2000.

Mr. Ramos trained new analysts with Microsoft-based web development tools such as Visual InterDev and Visual SourceSafe. Mr. Ramos also provided content expertise on topics such as Active Server Pages, JAVA, Business Process Design, Communication Planning and Delivery, Project Management and different phases of Testing within the company.

Aside from his main role as an instructor, Mr. Ramos was also assigned to develop new computer-based training materials about JAVA and Web development.

- **Training Business Group Supervisor**  
**January 2005 – June 2005**

Mr. Ramos handled both the instructors and technical support staff of IACT. He was tasked with scheduling the instructors not only for their weekly workloads but also for their further training and improvement.

He also worked closely with the Marketing group to fix weekly course schedules and visit potential clients. Mr. Ramos also scheduled and organized the workloads for the technical support staff, laying out weekly installation schedules of software for courses held during the week.

- **Instructor**  
**I/ACT**  
**September 1997 – June 2005**

Mr. Ramos is a part-time instructor with I/ACT's Training Department. He has conducted extensive seminars/workshops on Windows-based application packages, Visual Basic 5.0 and 6.0, PowerBuilder 5.0 and 6.0, C,C++, COBOL, HTML, Javascript, Java, MS ACCESS as well as Systems administration courses on Windows NT and MS SQL Server 6.0/6.5/7.0.

- **Courseware Developer**  
**I/ACT**  
**1998 – June 2005**

Courseware development includes the design and preparation of training tools (such as overhead transparencies and industry-specific exercises/case tools) needed for the course conduct. To date, he has designed and developed courseware in Microsoft Outlook, UNIX OS, Microsoft Sequel Server, COBOL, Powerbuilder,C, C++, Microsoft Visual C++ and Visual Basic.

- **Course Content Advisor**  
**Andersen Consulting, Manila**  
**1998**

As course content advisor, Mr. Ramos supervised new analysts undertaking Andersen Consulting's ACCENT on C Training Course.

- **Internet Administrator**  
**I/ACT**  
**August 1998 –99, 2003-June 2005**

As Internet Administrator, Mr. Ramos handles the maintenance of I/ACT's website. He is also tasked with ensuring Internet access is available for all I/ACT staff.

- **Lead Web Developer**  
**Order Regalo website ([www.oregalo.com](http://www.oregalo.com))**  
**January 2003-January 2005**

ORDER REGALO is a government program created by Letter of Instruction 1355 and implemented by the Philippine International Trading Corporation, a government corporation attached to the Department of Trade and Industry. ORDER REGALO enables the Overseas Filipino Worker (OFW) to send gifts

to their loved ones and friends back home of the Philippines.

As part of IACT's Internal Resource Group, Mr. Ramos has been tasked to finish developing the Order Regalo website. Order Regalo, under the DTI and PITC will launch a web based shopping component in 2003.

The "Order Regalo" website will use Active Server Pages technology as its core with all data running through a Microsoft SQL Server.

- **Part-time Trainer/Course Developer**  
**Mapua IT Center Technology Oriented Program**  
**June 2005 - Present**

The Mapua IT Center (MITC) was established to cater to the growing need for competent IT training institutions. During its early years it was geared towards students looking for 2 year courses so that they can quickly enter the IT industry.

The Technology Oriented Program was established to give a training option for IT Professionals as well as for people who are looking to get IT skills in preparation for other career options.

Mr. Ramos has handled various seminars for TOP including JAVA, VB .NET, Project Management and C++. He has also developed training manuals for the program in topics ranging from Quality Assurance to C++ and Python Programming.

- **Part-time Trainer/Course Developer**  
**De La Salle – College of Saint Benilde**  
**School of Management and Information Technology – Information Systems Program**  
**June 2008 - Present**

Mr. Ramos has handled electives at CSB dealing with enterprise systems development in the J2EE environment. He has also been thesis adviser for 4 groups under the Information Systems program.

- **Other Work Experience**

Mr. Ramos was a part-time professor at the MAPUA IT Center where he teaches Database Management and Administration as well as C/C++.

As part of Smart's SWEEP-IT program, Ronald also teaches part time at the Ateneo de Manila University. He handles the Enterprise Programming elective for junior and senior students with IT backgrounds.

D. *Special Trainings*

- *Institute of Advanced Computer Technology (I/ACT)*  
C Programming  
Executive Briefing on the Internet  
Fundamentals of Visual Basic  
Getting Started with UNIX  
Introduction to LAN  
Effective Presentation Skills Seminar  
SpeechCraft  
Managing System Development Projects  
Quality Assurance
- *Sybase Philippines*  
Fasttrack to PowerBuilder 6  
Mastering Datawindows
- *Accenture (formerly Andersen Consulting)*  
Effective Presentation  
Effective Coaching
- *Kaisa Consulting*  
Introduction to ABAP PRogramming

E. *Software Exposure*

- *Operating System/Environment*  
DOS ver 3.3 - 6.22  
Windows 3.1  
Windows 95/98/2000  
Windows NT 3.51,4.0  
Windows XP  
Windows Vista  
Windows 7  
SCO UNIX  
Linux
- *Programming*  
Visual Basic 5.0, 6.0  
VB Script (for ASP  
development)  
Powerbuilder 5.0, 6.5  
HTML  
JavaScript  
JAVA  
C, C++  
COBOL  
Visual C ++
- Python  
SAP-ABAP
- *Others*  
Adobe Pagemaker  
Adobe Photoshop  
Adobe Flash  
Microsoft Office  
4.x/95/97/2000/XP/Windows 7
- *eLearning*  
Adobe Connect  
Adobe Presenter  
Lectora
- *WebPage  
Authoring/Development*  
Macromedia DreamWeaver MX  
Microsoft FrontPage  
MS Visual Interdev  
MS Visual SourceSafe  
Active Server Pages

- *Databases*  
MS SQL Server 6.0,6.5,7.0,  
2000
- MS Access 95, 97, 2000, 2003  
MySQL

#### **Character References**

**Gil Locsin** – Operations Manager, People Support -- 09178507567  
**Edgar de Pedro** – Project Manager, Hewlett Packard Philippines -- 09177010421  
**Butch Syyp** -- Project Manager, Accenture -- 09209122750